

SANTA WAS HERE!



TERMS

New accounts are on pre-pay, credit card, or C.O.D. basis until credit is established. Credit accounts are net 30 days. Aging begins day of shipment. Past due invoices are subject to a 1.5% per month or maximum allowed by law finance charge. All accounts not kept current will be returned to pre-pay, credit card, or C.O.D. terms. Production of merchandise will not begin until prepayment is received and/or account is current. In some instances production will not begin until prepayment has cleared. We accept VISA, MasterCard, and American Express. Customers outside the U.S. must send certified funds in U.S. dollars for merchandise and freight with order unless prior arrangements have been made.

ORDERS/TERMS

Orders may be placed via fax or hard copy. Any changes made to original purchase order must be faxed. Cancellation of an order may result in a restocking fee or other charges depending on its production status.

DROP/SPLIT SHIPMENTS

No add'l charge for up to 3 locations.

METHOD OF SHIPMENT

All orders will be shipped UPS Ground Trac unless otherwise instructed. Factory will not be held responsible for any lost or delayed shipments. Filing claims will be the responsibility of the customer on all orders shipped other than UPS or FEDEX.

DISCREPANCIES

Claims procedure for damaged cartons or shortages:

- 1) Exception must be taken at the time of delivery.
- 2) Exception should be noted on the delivery receipt and signed by the delivering driver.
- 3) Notify factory within two working days after order is received.

PACKAGING

Items are bulk packed. 24 units per carton with 1 carton minimum.

Pride Master Services, Inc.
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